**USER:** report a concern to the city of sugar land

Welcome to the City of Sugar Land Service Request Assistant. Do you have a concern to report?

**USER:** yes

Ok. What is the location of the concern?

**USER:** 111 gillingham lane

Got it. Which of the following categories best represent the type of the concern... Traffic Sign, Traffic Signal, Drainage, Water, Pothole, or Streets.

**USER:** traffic signal

Please, go ahead and describe the concern you have, starting the sentence with; "The concern is"...

**USER:** the concern is there is not enough green time for vehicles heading southbound

Perfect. Lastly, in order to follow up on this concern, I am going to need some personal information. What is your name?

**USER:** Chuck Noris

Thanks {First Name}. And what is your phone number?

**USER:** The phone number is 832 555 1234

There you go! Your concern has been successfully reported to the City of Sugar Land. If staff needs more information on this concern, someone will contact you. Have a good one!

In case of failure:

I am sorry. Something went wrong and the provided information was not sent to the City of Sugar Land. If this persists, please feel free to dial 311 or call 281 275-2900.